

We're so glad you're here >>>

Our goal is to provide you with the ultimate Colorado luxury rental experience where your group can make incredible memories together! In this welcome newsletter you will find important information about the house and community that will be helpful during your stay. Please let us know if you need anything during your stay.

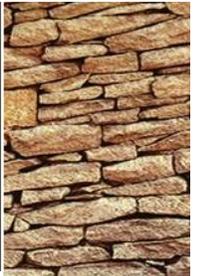


Property address: 25580 Sunset Lane / Evergreen / CO / 80439

House landline: 720-419-3226

Welcome to

Above the Clouds



Important numbers >>>

For emergencies, dial 911

Jefferson County Sheriff's Office, 303-277-0211

Evergreen Fire Rescue, non-emergency dispatch, 303-674-4311

Division of Wildlife, 303-297-1192

If you have questions/concerns about the house, please contact:

Cristine Arnold, 970-219-2402

For technology/maintenance issues, please contact:

Lowell Porter, 970-396-1507

Text is the best way to get our attention and we will get in touch with you asap!

pet and smoking policy

There is a strict no-pets policy at the house, and smoking is permitted outside only (cans provided). Violation of these policies results in full forfeiture of deposit.

shoes

Please remove shoes when entering house (we have light carpeting). We encourage guests to bring a pair of slippers to wear in the house.

trash

Please tell the guests in your party not throw trash off of the balcony (it's a minimum \$50 fee to have it cleaned up).

Outdoor conditions are very dry; please make sure no fire-related items (i.e. cigarettes) are discarded outside anywhere.

Please make sure all trash is put in the dumpster with the rebar in place.

noise level

Please keep the outside deck area noise down, even normal conversations carry and we try to be good neighbors.

hot tub

Please keep the hot tub cover on and hot tub room door closed between use; this will keep the hot tub temperature warm and the house cool.

master tub

After use and once the tub is drained, you will hear the jets turn on. This is normal, the tub is in drying mode.

safe

There is a safe in the master closet available for your use, the code is 888888.

oxygen

We do have one oxygen tank with a complimentary tube provided (if more than one person plans to use it you can pick up some alcohol wipes at a drug store for easy cleaning). Tank is located in the master closet.

Items at the house

We provide the following list of supplies to accommodate the appropriate amount of guests in your party:

- *Bed linens for all beds.
- *Towels: bath towels (one per guest), hand towels (one in each bathroom), wash cloths.
- *Hotel-size shampoo, conditioner, shower gel and lotion.
- *Starter sets of: laundry pods, dishwasher tabs, toilet paper and paper towels.
- *High chair and pack 'n play (we do not provide linens for the pack 'n play).

septic system

House is on a septic system, so please let your group know that only toilet paper can be flushed down the toilets.

Evergreen fine dining >>>

Local restaurant favorites

Willow Creek
303-674-9463
willowcreekevergreen.com

Creekside Cellars
(Winery & Italian Deli)
303-674-5460
creeksidecellars.net/navi.htm

A Tavola
(Located in Denver)
303-674-3739
firenzeatavoladenver.com

Tuscany Tavern
303-674-3739
tuscany-tavern.com

The Bistro
303-674-7670
thebistromarshdale.com

*Country Road Café – Breakfast
countryroadcafe.com

*DaKind Soups – Soups to go
dakindsoups.com

*Beau Jo's Pizza – Pizza & salads
beaujos.com.com



Grocery Stores

* Costco, 5195 Wadsworth Blvd,
Arvada // 303-463-3603

* Walmart, 952 Swede Gulch Rd,
Evergreen // 303-526-1649

* Safeway, 3851 Evergreen Pkwy,
Evergreen // 303-674-6625

Food delivery options >>>

Anthony's Pizza: 303-674-4322

*Delivery not available at all times;
call to confirm before ordering.*

Green Cuisine
Chef Ire Evans
720-746-8641

Ire can prepare meals and bring them to the house, or prepare meals on-site. Advance ordering is required. Please inquire about her menu and pricing!

Horizon Foods
Dylan Smith
303-503-8321
dsmith@horizonfoodswest.com

High quality, sustainable foods including steaks, chicken, side dishes and desserts delivered to the house at no charge. Call, text or email Dylan Smith for more information on products offered.

Parent note >>>

Keeping children safe at Above the Clouds

Please be aware that we have two waterfall areas and a hot tub inside the house. We do have a latch on the door leading to the hot tub room that can be used to secure the door shut. Children under 10 who use the hot tub should be supervised by a responsible adult at all times.

For safety reasons, we ask that children under 10 NOT use the exercise room, including the sauna (due to the extreme heat).

The house is built into the side of a mountain and there are steep drop-offs. Pay close attention to the sliding door off the Game Room as it leads to an open cliff.

We provide a high chair and pack 'n play for guests. We cannot accept responsibility for any injury incurred however caused using these items.

Thank you for your understanding!



Important check-out info

Here are a few important things to note on your check-out day:

Check-out time is no later than 10 am the day you are scheduled to leave. Late checkout, unless previously approved in writing, will be subject to a \$200 fee for the first half-hour and \$100 for every 15 minutes after that. Late check-out fees will be deducted from the deposit. Our cleaners typically arrive promptly at 10 and because this house is so large, it requires a full day of cleaning in order to prepare for the next guests. Thank you for your understanding.

Please use the following as a checklist prior to checking out:

- * All dishes should be washed and put away, or left washing in the dishwasher.
- * Take all prepared perishable food with you or throw it away (dry food can be left in the pantry).
- * Please wipe down the kitchen countertops.
- * If you used the outdoor grill, please clean after use.
- * Strip all beds that were used during your stay and place in laundry room. **Please leave pillow shams, comforters and mattress covers on the beds unless they need to be washed for some reason** (we wash these frequently and in rotation).
- * Dirty towels, washcloths and bath mats should be placed in separate piles in the laundry rooms.

- * Please start one color load of laundry in each washer (no whites).
- * Please return all furniture to its original location.
- * In the winter turn thermostats to 65 degrees. Do not turn off.
- * Make sure that the blower is off on the hot tub and the cover is on.
- * Make sure all doors and windows are locked and shut.
- * Place all trash in bags and take to the dumpster.
- * **Return the keys to the lockbox.**

Return of deposit

Your deposit will be refunded two weeks after your check-out, and we will let you know in advance if there are any deductions for any reason.

Items left at house

The most left behind items are cell phone chargers and computer cords. Please check for your personal belongings before you leave. If you discover something was left behind, please contact us right away. A minimum \$25 fee is charged for return of items.



Our hot tub service is every two weeks

Our service tech will knock first and if you are not at the house, they will let themselves in to service the hot tub and fountains.

Local hikes >>>

There are no official hiking trails on the property and the terrain on Bear Mountain is rather rigorous. We do not recommend on-site hiking for novice hikers.

However, there are many beautiful hiking areas in Evergreen:

- *Bell Park
- *Elk Meadows
- *3 Sisters

These three hikes can be found at jeffco.us/openspace/parks

One of our absolute favorite nearby hikes, in Idaho Springs, is St. Mary's Glacier. For more details, click on the visitor's tab at stmarysglacier.com

Property history >>>

This home was built in 2000.

It won the prestigious 2000 Bar Award from the Home Builder's Association of Metro Denver for "Best Custom Home Over 7,000 Square Feet."

We purchased the home in 2014 and spent 10 months renovating.

We hope you will enjoy your time here as much as we do!

